Quest

On Demand Recovery

Fast, secure Azure AD and Office 365 recovery

Complete Active Directory (AD) backup and recovery are essential for every organization today because no one is safe from data breaches or human error. Unfortunately, a solid on-premises disaster recovery plan alone, while still necessary, is not sufficient today because so many organizations are making greater use of cloud-only attributes, Office 365 groups, Azure AD groups, Azure B2B/B2C accounts and other features of the hybrid AD environment to improve user experience. Since the Azure AD Connect synchronization is in most cases one-way, from on-premises AD to Azure AD, those cloud-only objects are not covered by your on-premises backup and recovery tools. The Azure AD Recycle Bin is a convenient way to restore certain recently deleted objects, but it was never intended to be an enterprise backup and recovery solution. So what can you do?

With On Demand Recovery, you can quickly, securely back up and recover Azure AD and Office 365 to eliminate downtime as well as negative impact to end users. Run difference reports that compare your backups with live Azure AD to identify cloud-only users or attributes and pinpoint specific changes or deletions. On Demand Recovery enables you to granularly search and restore exactly what you need — even individual attributes — or recover multiple users, groups and group memberships in bulk without requiring PowerShell scripting so you can mitigate the risk of data loss from human error and save valuable time and resources.

Complete backup and recovery for your hybrid or cloud AD environment with responsive, global 24x7x365 support.

BENEFITS:

- Mitigate the risk of data loss from human error and malicious intent

- Eliminate downtime as well as negative impact on end users

- Quickly, securely back up and recover Azure AD and Office 365

- Visualize the difference between backups and your live Azure AD environment

- Granularly search and restore even at the attribute level

- Recover multiple users, attributes, groups and group memberships in bulk without PowerShell scripting

- Ensure all recovery-related tasks are auditable

- Support multi-tenant environments
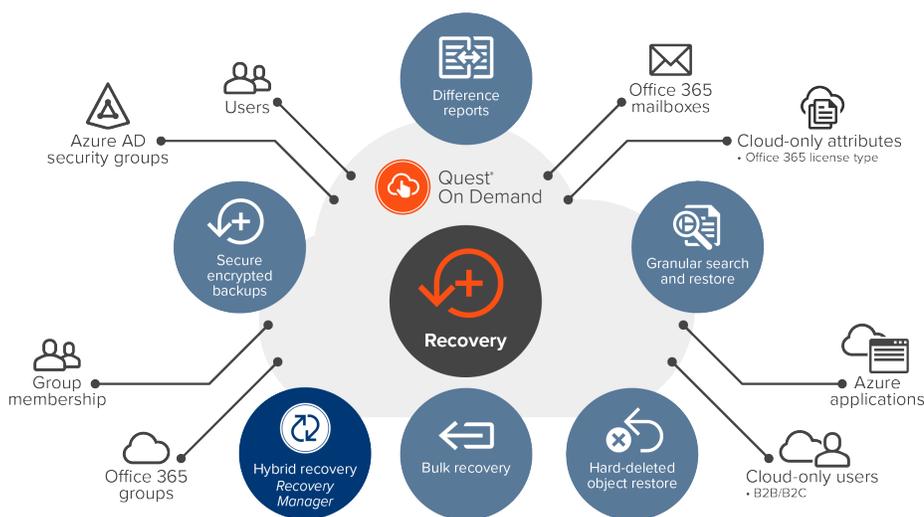
Quickly and securely back up and recover Azure AD and Office 365 users, groups, group memberships and more.

FEATURES

Secure, encrypted backups

Easily and securely back up critical data in Azure Storage, including Azure AD and Office 365 users, attributes, groups, group memberships as well as Azure applications. Choose the backup retention period that best fits your company's compliance needs so you never have to worry about not being able to recover what you need.

Difference reporting

Run difference reports to visually compare your backups with live Azure AD to pinpoint specific changes or deletions made since the last backup. Select and roll back only what's required — even individual cloud-only attributes, like Office 365 license type — rather than restoring the entire object. This enables simple, fast recovery directly from the reporting interface.

Granular search and restore

Search for modified or deleted cloud-only objects, either entire user accounts or just specific attributes, and restore exactly what you need. Reduce the risk of manual error and ensure all recovery-related tasks are auditable.

Comprehensive, bulk recovery

Recover multiple Azure AD and Office 365 users, groups (including nested groups), group memberships at the same time, as well as Office 365 mailboxes, without requiring PowerShell scripting. Now, you can easily restore anything that has been deleted — either accidentally or maliciously — including Azure B2B and B2C users, Office 365 Groups and more. With On Demand Recovery, you can recover resources faster than before (in minutes rather than hours) while also removing the need to access multiple admin interfaces in Office 365 or Azure AD.

Intuitive hybrid AD and Azure AD recovery dashboard

Integrate On Demand Recovery with Recovery Manager for Active Directory or Recovery Manager for Active Directory Forest Edition to deliver a complete hybrid recovery solution and get peace of mind that you're covered no matter the scenario. By pairing these solutions, you get a single recovery dashboard for both hybrid and cloud-only objects that includes details native tools do not provide, such as object type. You can run difference reports to determine what you need to recover, and restore any changes, whether on premises or in Azure AD, right from the report.

ABOUT QUEST

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation.

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